



## About Our Office

A monthly newsletter from the office of Drs. Gillespie & Martin, PA

Vol. VII, Issue 8

October 2004

*Introduction* Enjoy our October newsletter! We have a lot of in-office news for you this month. As always, we welcome your input and suggestions!

*Hot Topics* You will be noticing some subtle changes in how we continue to improve upon how well we take care of you! The Center for Disease Control has changed its handwashing guidelines to include the use of alcohol-based handgels for patient care—they kill more germs than routine handwashing. Some of us will continue to wash with a chlorhexidine soap (still a great method!) as the drying effects of these handgels can irritate sensitive skin.....The water contamination problem associated with Hurricane Frances brings up another point we would like to share with you: Although our office closed due to the water shortage, we want to assure our patients that the water we use for dental procedures is always safe. Each of our dental chairs is equipped with a sterilization system that ensures only fresh, clean water is delivered to each patient.

*Around the Office* Our Facial Rejuvenation Seminar last month was a huge success! With about 100 people in attendance, our practice and three other offices, i.e., a dermatologist, a LASIK practitioner, and a plastic surgeon, hosted an evening of education and fun. Information was presented about the vast array of facial rejuvenation techniques followed by a Q&A session, with Colene serving as our Mistress of Ceremonies! Valuable door prizes were the icing on the cake!.....Kathy is one of our most well-traveled staff members. Ask her about her recent trip to Maine!.....Dr. Gillespie has just assumed the office of President of the regional district of North Carolina Dental Society. He hopes his presidency will be a lot less eventful than our current Commander-in Chief's!

*Employee Spotlight* Lavonne Jackson was born in the low-country of beautiful Beaufort, SC. Prior to joining our staff, she had 7 years experience as a dental office manager. She has served as one of our financial coordinators for 6 years. Lavonne's favorite activity is spending time with her daughter Codie. Although a mountaineer now, she remains connected to the Low Country through her love of Low Country foods, such as Frogmore Stew, shrimp n' grits, and buttermilk pie, to name a few. Lavonne is an avid reader, enjoys gardening and the outdoors. She is also kept busy as a full-time student at Montreat College where she is working toward her Bachelor's degree.

*Quote Unquote* Delicious autumn! My very soul is wedded to it, and if I were a bird I would fly about the earth seeking successive autumns. —George Eliot

*Thank you for the continued trust shown in us by the many recommendations to our office. Remember to ask your referral to identify you on our patient info sheet so that we may thank you personally!*